

## **PMP® and CAPM® Certification Exam Prep Course**

### **Refund Policy**

Refunds are given:

- If the learner cancels 3-business days prior to the first class. Course materials including a processing fee will not be refunded. The learner may keep the course materials.

OR

- If the learner wishes to drop-out of the course within 1-day after the first class. The learner must submit a “drop-out” request in writing to Journey Training Institute, LLC. Course materials including a processing fee will not be refunded. The learner may keep the course materials.

OR

- If Journey Training Institute cancels class due to lack of enrollment.

Journey Training Institute will issue refunds in the form of a check. If the registration fee was paid with a credit card, a refund can only be issued directly to the same credit card.

Course materials are only refundable if it was included in the course registration fee, that course is canceled, and the course materials have not been received by the student.

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