

PMP® and CAPM® Certification Exam Prep Course Refund Policy

Refunds are only given:

- If the learner cancels three business days prior to the first class.

OR

- If the learner wishes to drop-out of the course within 2-days after the first class. The learner must submit a “drop-out” request in writing to Journey Training Institute, LLC. Course materials including a processing fee will not be refunded. The learner may keep the course materials.

OR

- If Journey Training Institute cancels class due to lack of enrollment.

Journey Training Institute will issue refunds in the form of a check. If the registration was paid for with a credit card, a refund will be made directly to the same credit card.

Course materials are only refundable if it was included in the course registration fee, that course is canceled, and the course materials have not been received.

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